

Transitional Services, Inc.
Performance Results: 2005/06

Program Description: Mental Health Community Residential Rehabilitation (MH CRR): Bryant, Braddock, Ellsworth, Greenfield, Island, Jane, McLenahan

Performance Results and Indicators	Goal Expect	1st Qtr	2nd Qtr.	3rd Qtr	4th Qtr.	Comments
Persons served experience improvements in their quality of life – evidenced by % of persons served that demonstrated increases in their quality of life	65 %	80%	70%	65%	69%	Data for (35) total individuals
Persons served are empowered to become involved with their rehabilitation – evidenced by % of persons served that indicated increases in their feelings of empowerment.	65 %	70%	75%	85%	91%	Data for (34) total individuals
Persons served are satisfied with their current services – evidenced by % of persons served responses that indicated satisfaction with Program.	85 %	N/A	97%	91%	88%	All programs surveyed

* Currently gathering and bench marking data