

**Transitional Services, Inc.**  
**Performance Results: 2008/09**

**Program Description:** Community Homes ~ Intellectual Disabilities Division (CH ~ ID) Callowhill, Royer

<b>Performance Results and Indicators</b>	<b>Goal Expect</b>	<b>1<sup>st</sup> Qtr</b>	<b>2<sup>nd</sup> Qtr.</b>	<b>3<sup>rd</sup> Qtr</b>	<b>4<sup>th</sup> Qtr.</b>	<b>Comments</b>
Individuals live safely in the community evidenced by the % of individuals who do not experience community safety incidents	80 %	100%	100%	100%	<b>100%</b>	(17) total individuals
Individuals are satisfied with the services they are given as evidenced by the % of individuals who are at least 80 % satisfied with their services	90 %	100%	100%	100%	<b>100%</b>	All programs surveyed
Family members / friends are satisfied with the services individuals receive - evidenced by % of family members / friends indicating satisfaction with services	90 %	N/A	N/A	100%	<b>100%</b>	Information gathered in 3Q