

Transitional Services, Inc.
Performance Results: 2008/09

Program Description: Supported Living ~ Psychiatric Disabilities Division (SL ~ PD):
 Braddock, Dohrman, Greenfield, Island, McKeesport

Performance Results and Indicators	Goal Expect	1st Qtr.	2nd Qtr.	3rd Qtr.	4th Qtr.	Comments
Persons served experience improvements in their quality of life – evidenced by % of persons served that demonstrated increases in their quality of life	65 %	80%	89%	88%	77%	Data for (13) total individuals
Persons served are empowered to become involved with their rehabilitation – evidenced by % of persons served that indicated increases in their feelings of empowerment.	65 %	100%	100%	88%	92%	Data for (13) total individuals
Persons served are satisfied with their current services – evidenced by % of persons served responses that indicated satisfaction with Program.	85 %	N/A	88%	90%	90%	All programs surveyed