

Transitional Services, Inc.
Performance Results: 2009/10

Program Description: Community Homes ~ Intellectual Disabilities Division (CH ~ ID)

Performance Results and Indicators	Goal Expect	1st Qtr	2nd Qtr.	3rd Qtr	4th Qtr.	Comments
Individuals live safely in the community evidenced by the % of individuals who do not experience community safety incidents	80 %	100%	100%	100%	100%	17 individuals
Individuals are satisfied with the services they are given as evidenced by the % of individuals who are at least 80 % satisfied with their services	90 %	pending	100%	100%	100%	All programs surveyed
Family members / friends are satisfied with the services individuals receive - evidenced by % of family members / friends indicating satisfaction with services	90 %	N/A	N/A	100%	100%	Satisfaction information gathered in early spring