

**Transitional Services, Inc.**  
**Performance Results: 2009/10**

**Program Description:** Community Residential Rehabilitation ~ Psychiatric Disabilities Division (CRR ~ PD):

<b>Performance Results and Indicators</b>	<b>Goal Expect</b>	<b>1<sup>st</sup> Qtr</b>	<b>2<sup>nd</sup> Qtr.</b>	<b>3<sup>rd</sup> Qtr</b>	<b>4<sup>th</sup> Qtr.</b>	<b>Comments</b>
Persons served experience improvements in their quality of life – evidenced by % of persons served that demonstrated increases in their quality of life	65 %	100%	83%	86%	78%	Data available for 9 persons
Persons served are empowered to become involved with their rehabilitation – evidenced by % of persons served that indicated increases in their feelings of empowerment.	65 %	100%	100%	100%	100%	Data available for 9 persons
Persons served are satisfied with their current services – evidenced by % of persons served responses that indicated satisfaction with Program.	85 %	pending	pending	90%	96%	All programs surveyed