

Transitional Services, Inc.
Performance Results: 2009/10

Program Description: Permanent Supported Housing

Performance Results and Indicators	Goal Expect	1st Qtr.	2nd Qtr.	3rd Qtr.	4th Qtr.	Comments
Individuals successfully maintain residence in apartments of their choice in the community as evidenced by length of tenancy in community apartment	15mos	16.8	18.4	18.2	24.2	140 persons
Individuals living in the community do not experience evictions from their apartments evidenced by % of individuals living in an apartment in the community that have not been evicted	95 %	96%	94%	93%	90%	140 persons, 14 total evictions
Individuals are satisfied with their current housing support services as evidenced by the % of individuals' responses that indicated satisfaction with Program	85 %	N/A	83%	83%	83%	Program surveyed in 3Q