

Transitional Services, Inc.
Performance Results: 2010-2011

Program Description: Community Residential Rehabilitation ~ Psychiatric Disabilities Division (CRR ~ PD):

Performance Results and Indicators	Goal Expect	1st Qtr	2nd Qtr.	3rd Qtr	4th Qtr.	Comments
Persons served experience improvements in their quality of life – evidenced by % of persons served that demonstrated increases in their quality of life	65 %	100%	80%	88%	90%	Data available for 10 persons
Persons served are empowered to become involved with their rehabilitation – evidenced by % of persons served that indicated increases in their feelings of empowerment.	85 %	100%	60%	75%	80%	Data available for 10 persons
Persons served are satisfied with their current services – evidenced by % of persons served responses that indicated satisfaction with Program.	85 %	N/A	98%	-	99%	Information available for all programs.