

Employee Satisfaction Survey

FALL 2021

TRANSITIONAL SERVICES



Summary of Data Collected

44 staff completed the survey

19 managers completed the survey

80% completion

Data comparisons between 2021, 2020, 2019

>10% movement has been deemed significant in either direction

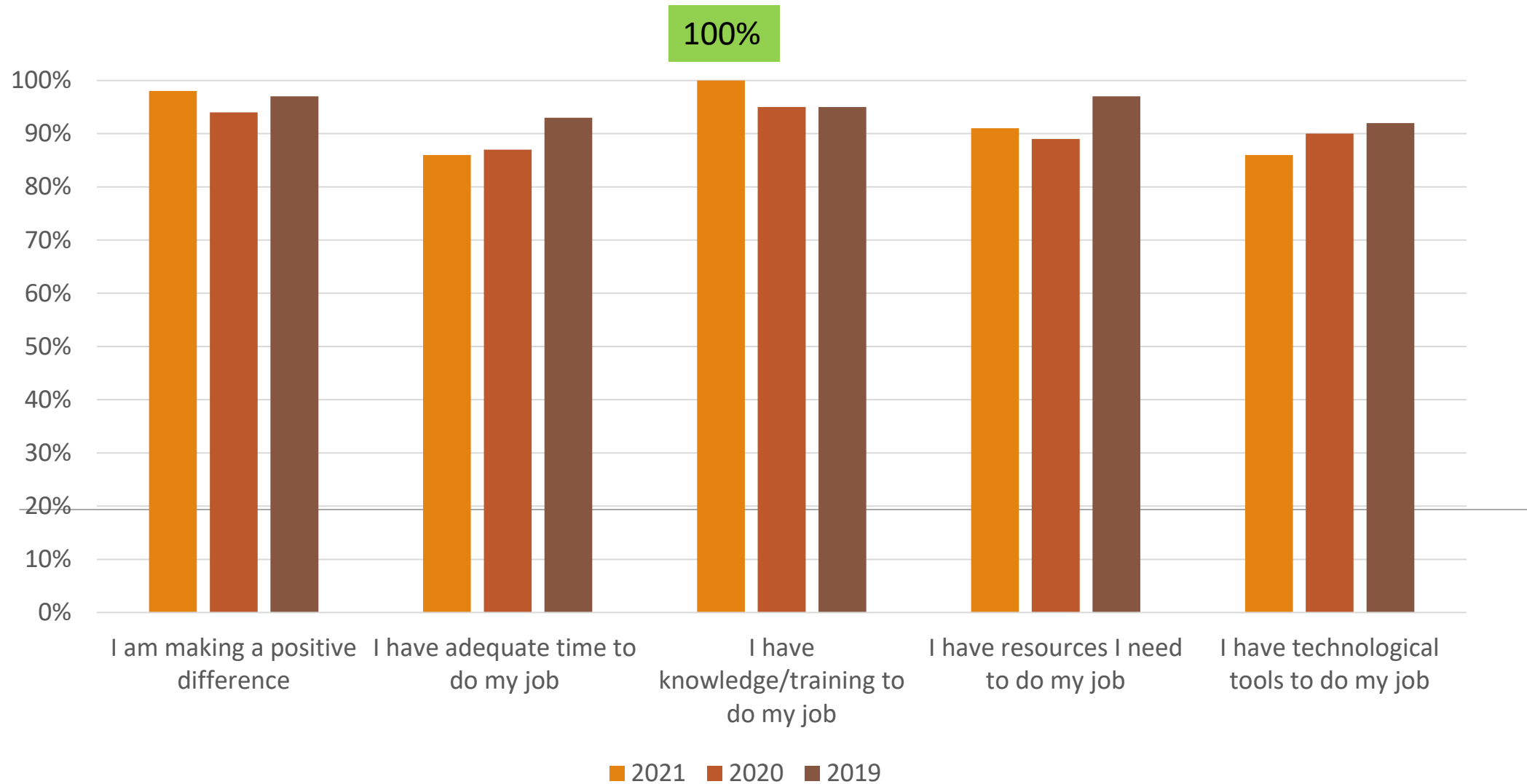
Data reflects a 6% margin or error based on a 95% confidence level

Staff Survey Results

N-44

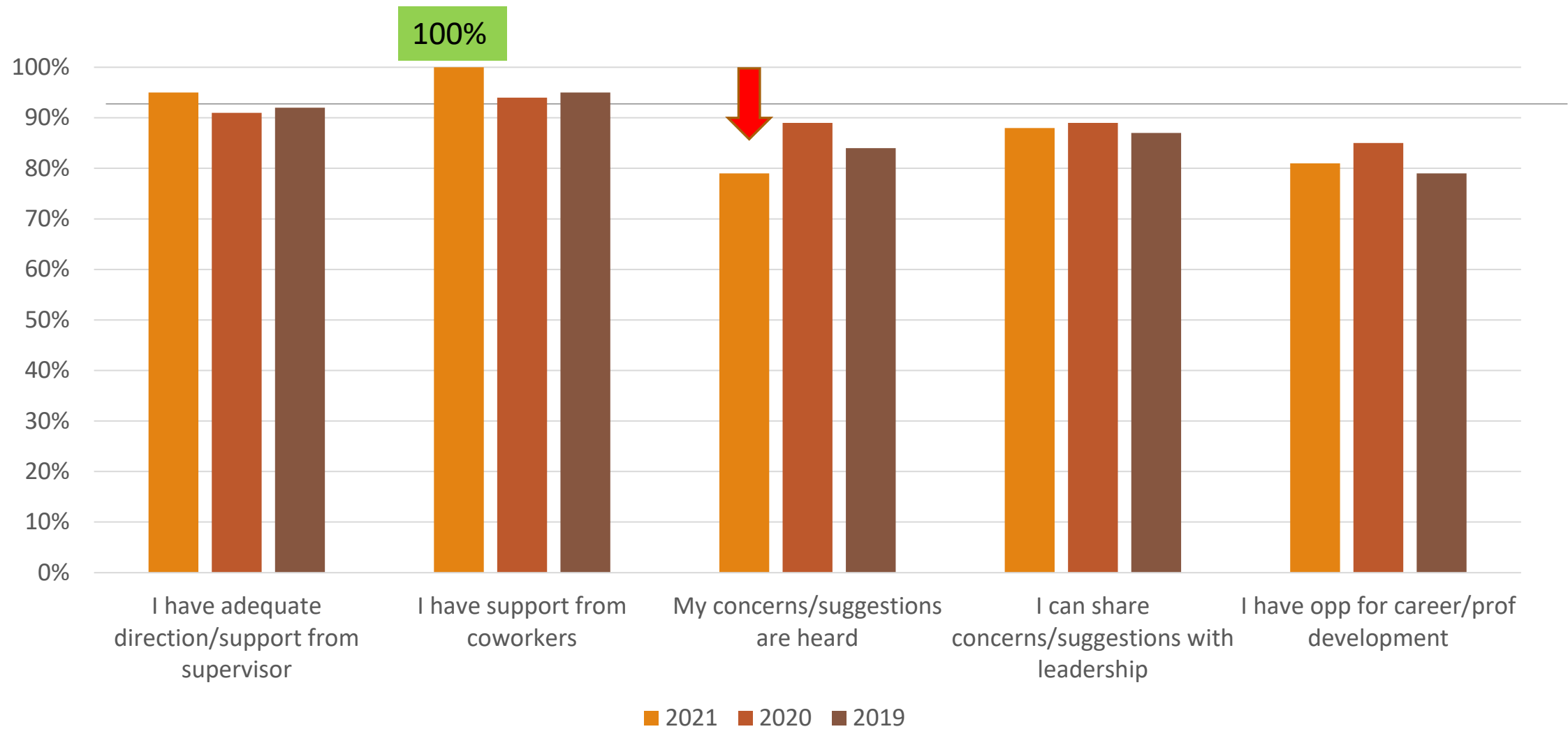
Staff Comparison Employee Survey 2021/2020/2019 Avg. N= 44

(Strongly, Moderately, Slightly agree)



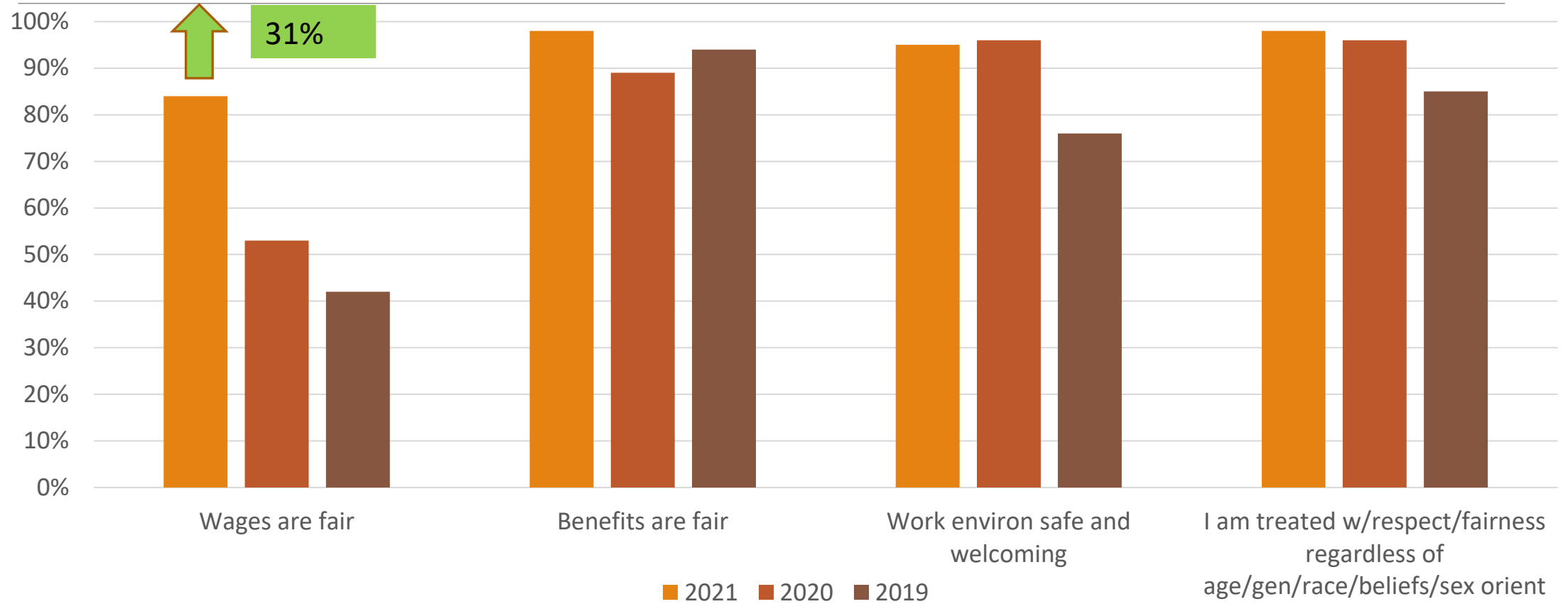
Staff Comparison Employee Survey 2021/2020/2019 Avg. N= 44

(Strongly, Moderately, Slightly agree)



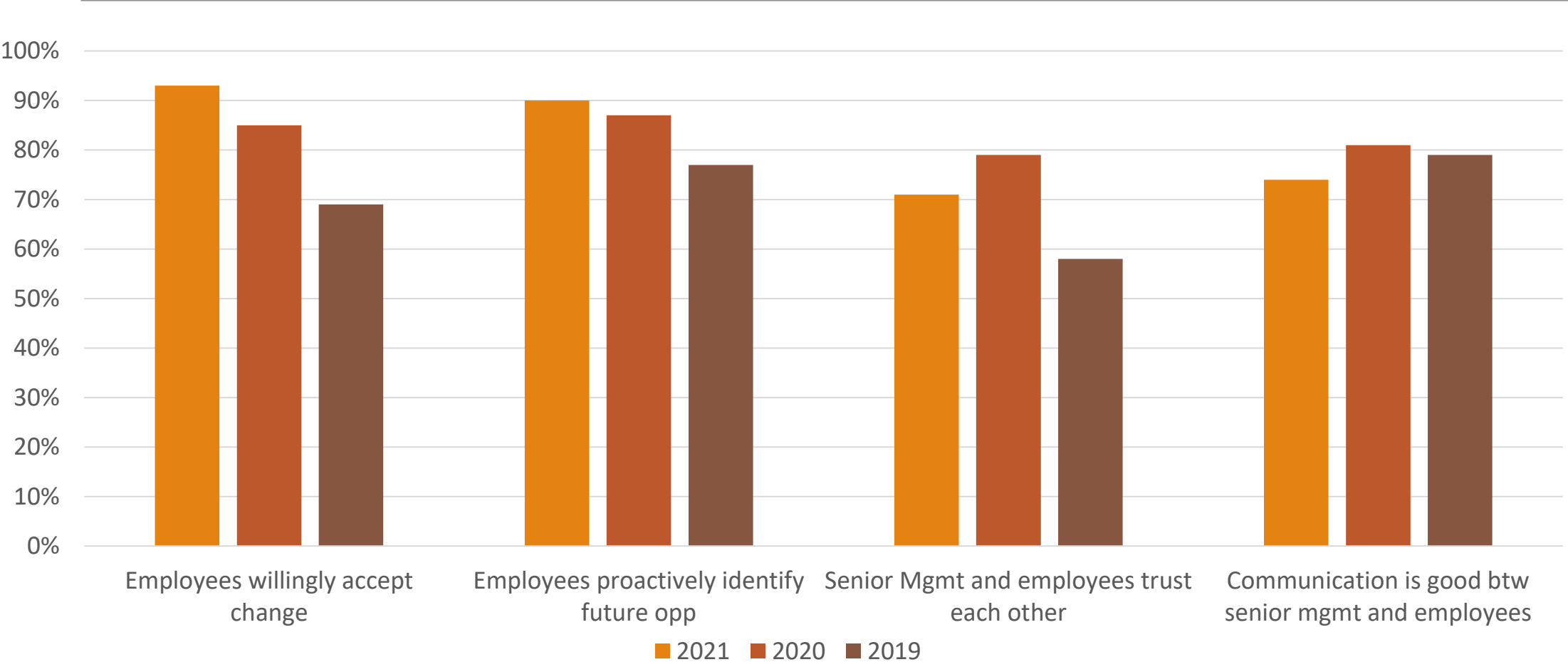
Staff Comparison Employee Survey 2021/2020/2019 Avg. N= 44

(Strongly, Moderately, Slightly agree)



Staff Comparison Employee Survey 2021/2020/2019 Avg. N= 44

(Strongly, Moderately, Slightly agree)

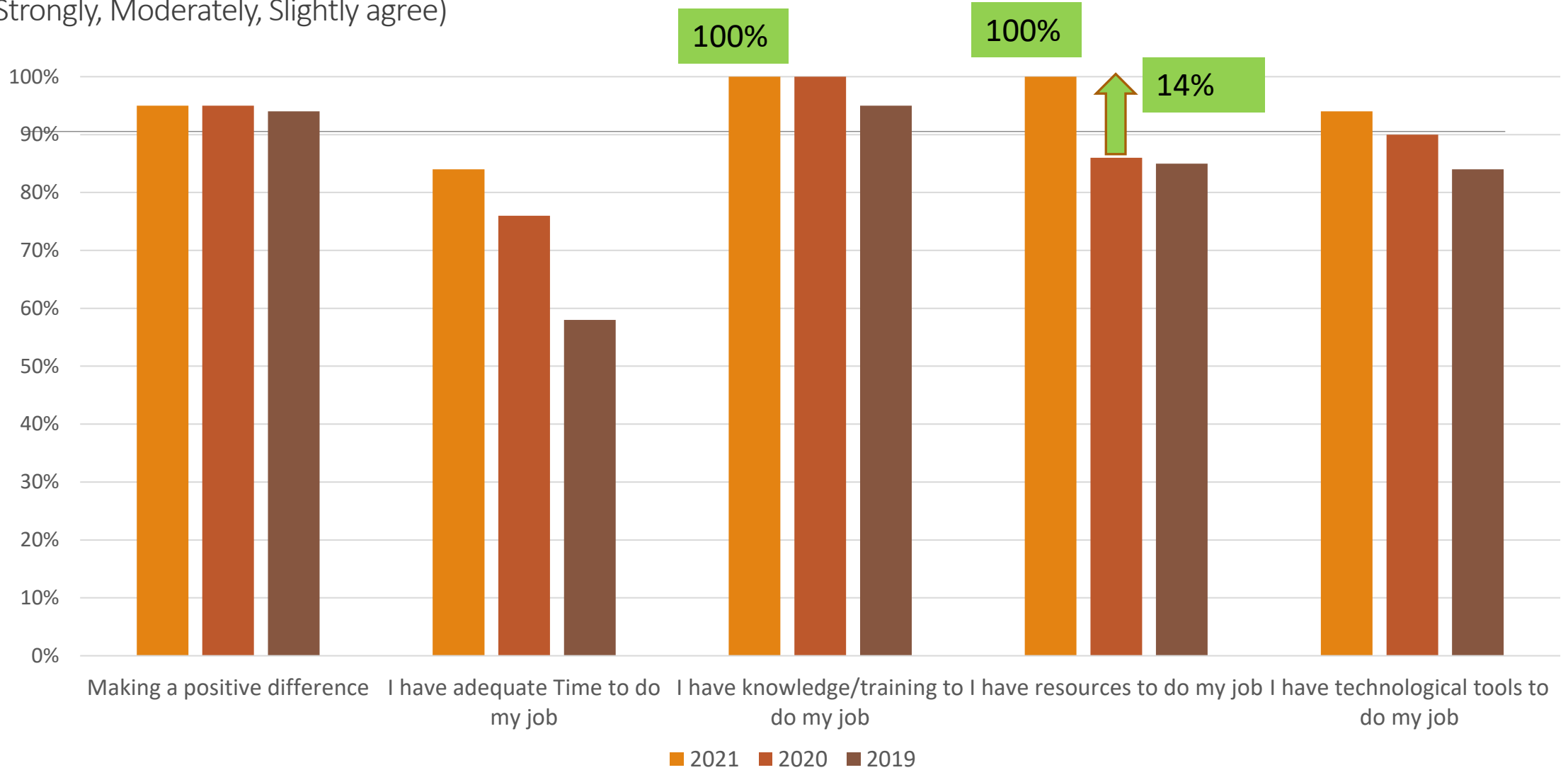


Leadership Survey Results

N-19

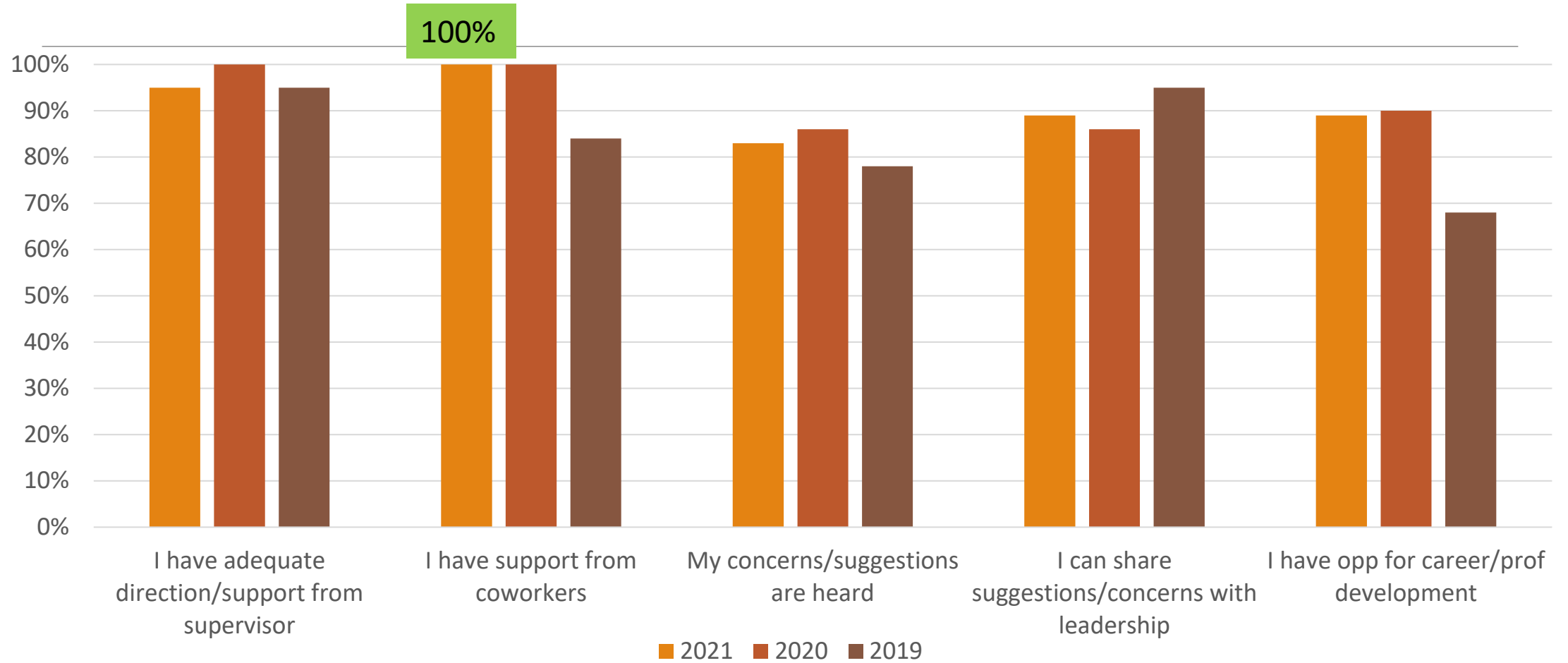
Leadership Comparison Employee Survey 2021/2020/2019 Avg. N= 19

(Strongly, Moderately, Slightly agree)



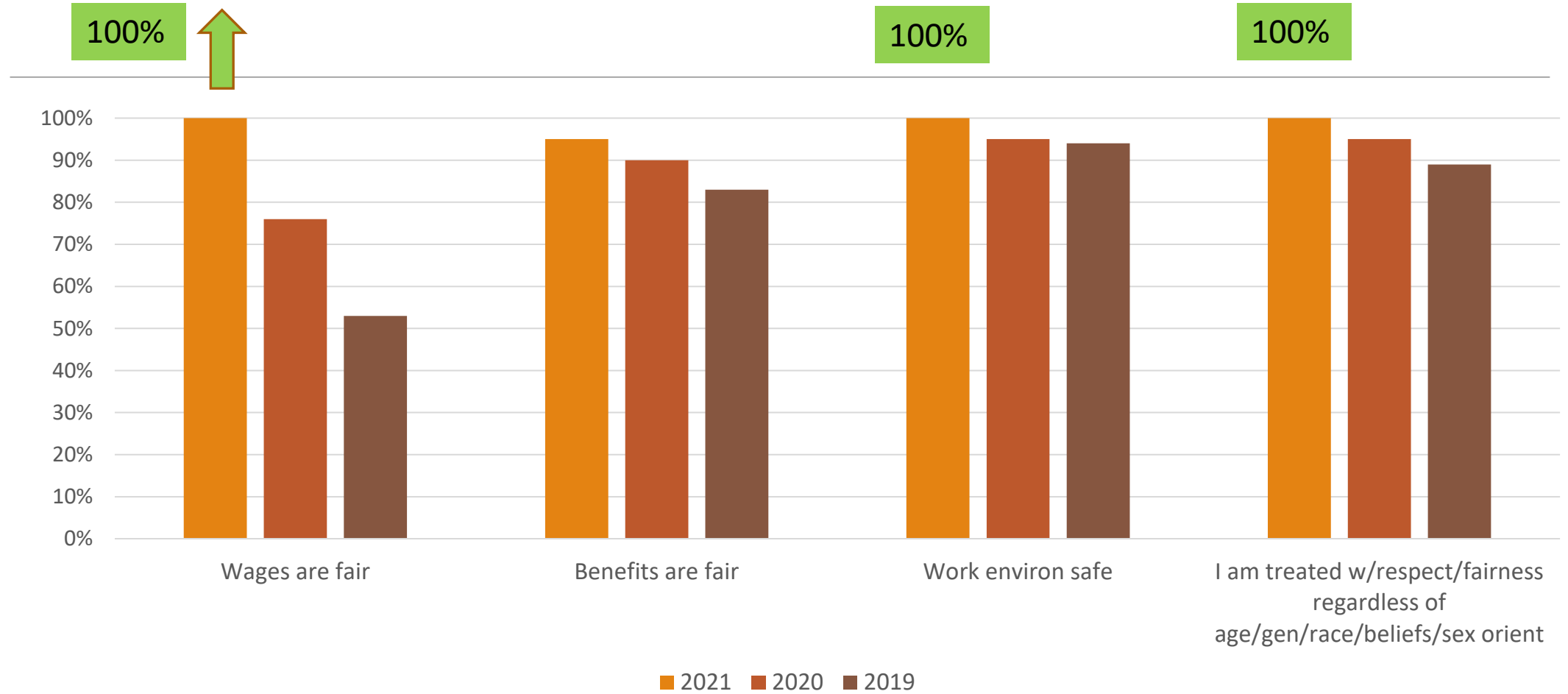
Leadership Comparison Employee Survey 2021/2020/2019 Avg. N= 19

(Strongly, Moderately, Slightly agree)



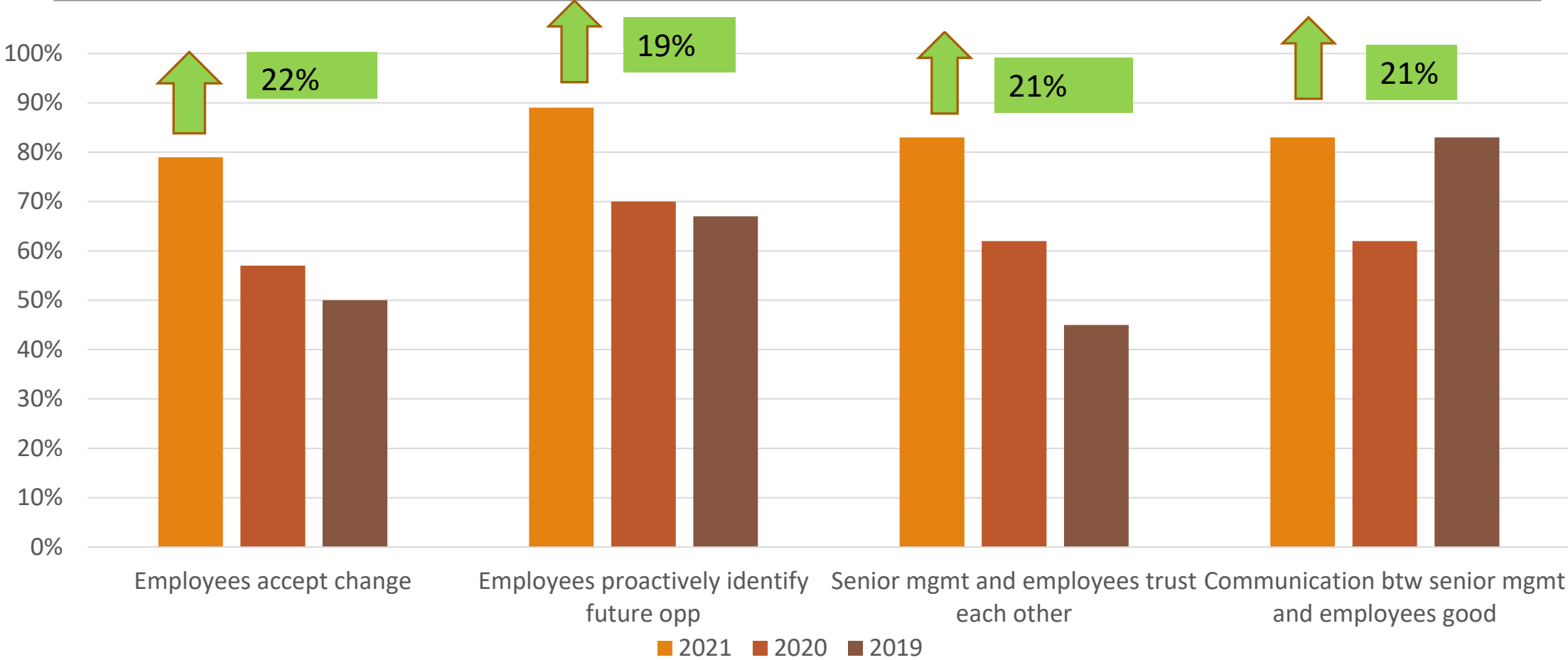
Leadership Comparison Employee Survey 2021/2020/2019 Avg. N= 19

(Strongly, Moderately, Slightly agree)

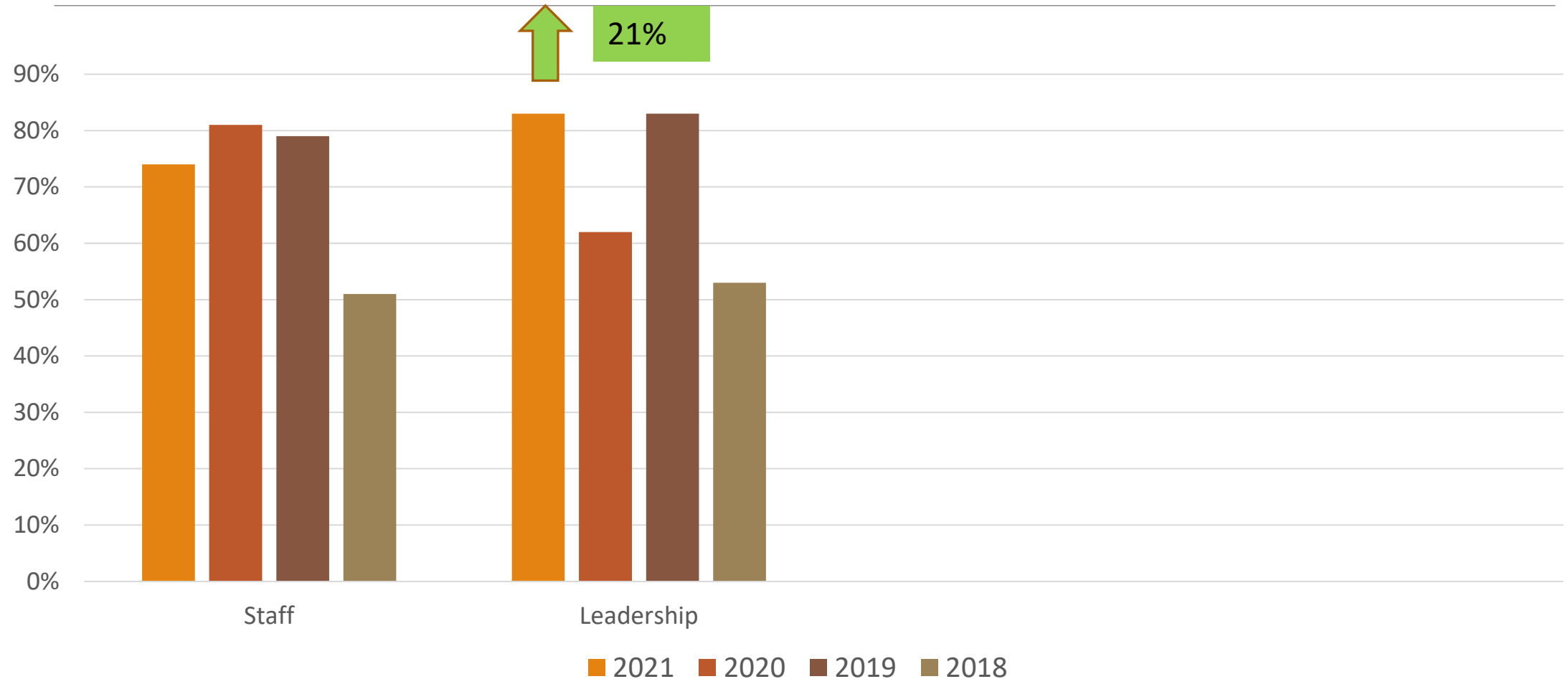


Leadership Comparison Employee Survey 2021/2020/2019 Avg. N= 19

(Strongly, Moderately, Slightly agree)



Communication between senior leaders and employees is good



Highlights of Survey Results 2021/ 2020/ 2019

(Results noted if > or =10% movement in either direction)

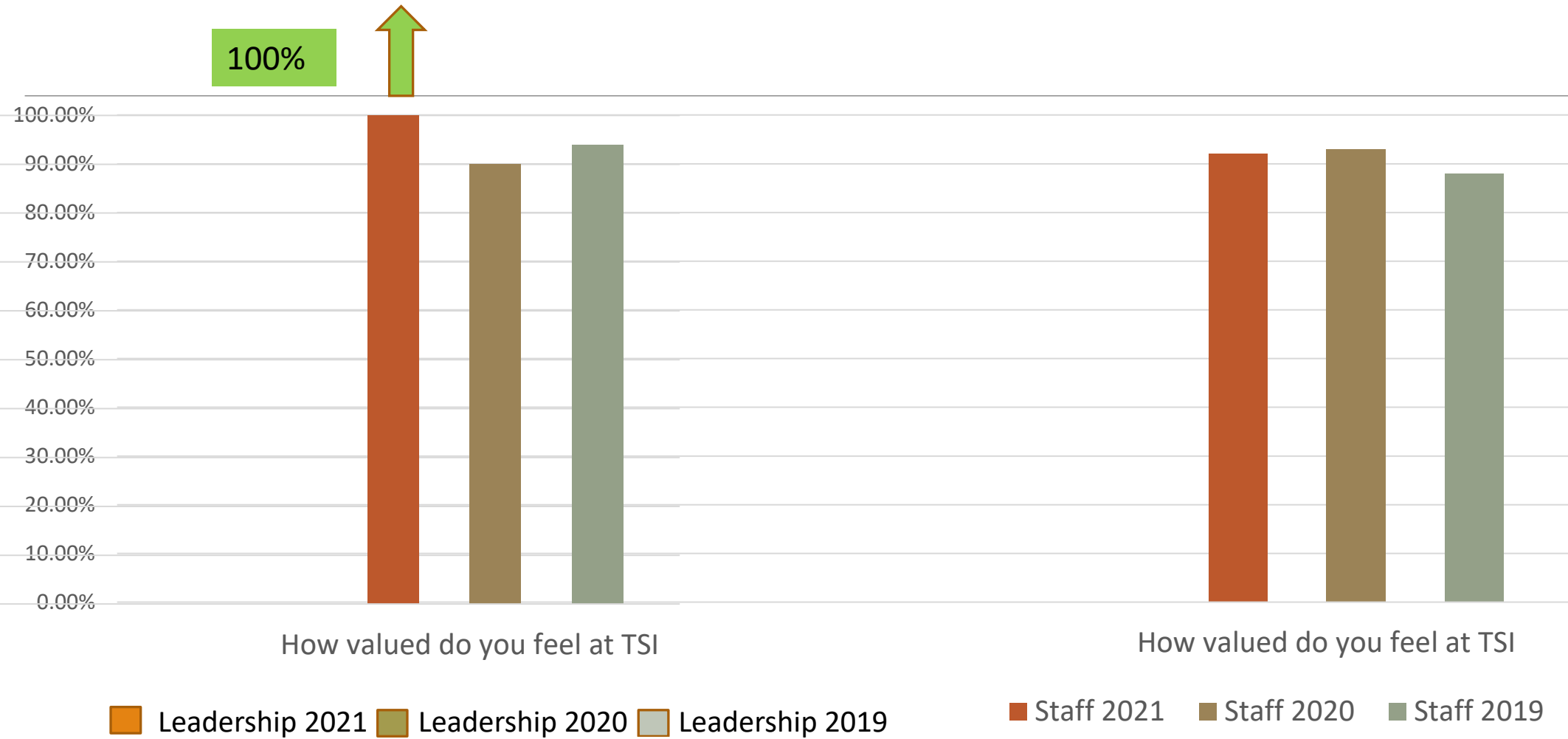
Staff Results	Leadership Results
90% or more staff reported being satisfied with 10/18 questions	90% or more managers reported being satisfied with 14/18 questions
100% reported being satisfied with their 1) knowledge and training AND 2) support from co-workers	100% reported being satisfied with 1) support from co-workers; 2) being treated with respect and fairness; 3) wages being fair; and 4) TSI as a safe and welcoming environment
10/18 questions showed an increase in satisfaction between 2020 and 2021	12/18 questions showed an increase in satisfaction between 2020 and 2021
Over 90% of the employees feel valued by TSI	100% of managers feel valued by TSI
Between 93-100% of staff feel that TSI is responding to COVID19 effectively	100% of managers feel that TSI is responding to COVID19 effectively
Significant:	Significant:
Satisfaction declined by 10% regarding their concerns and suggestions being heard	There were no decreases in satisfaction between 2020 and 2021
Satisfaction regarding wages being fair increased 31%	Agreement regarding 1) employees accepting change; 2) employees identifying opportunities; 3) senior management and employees having trust; and 4) communication between senior management and employees is good increased between 19% and 22%

TSI Employee Recognition

2021/2020/2019

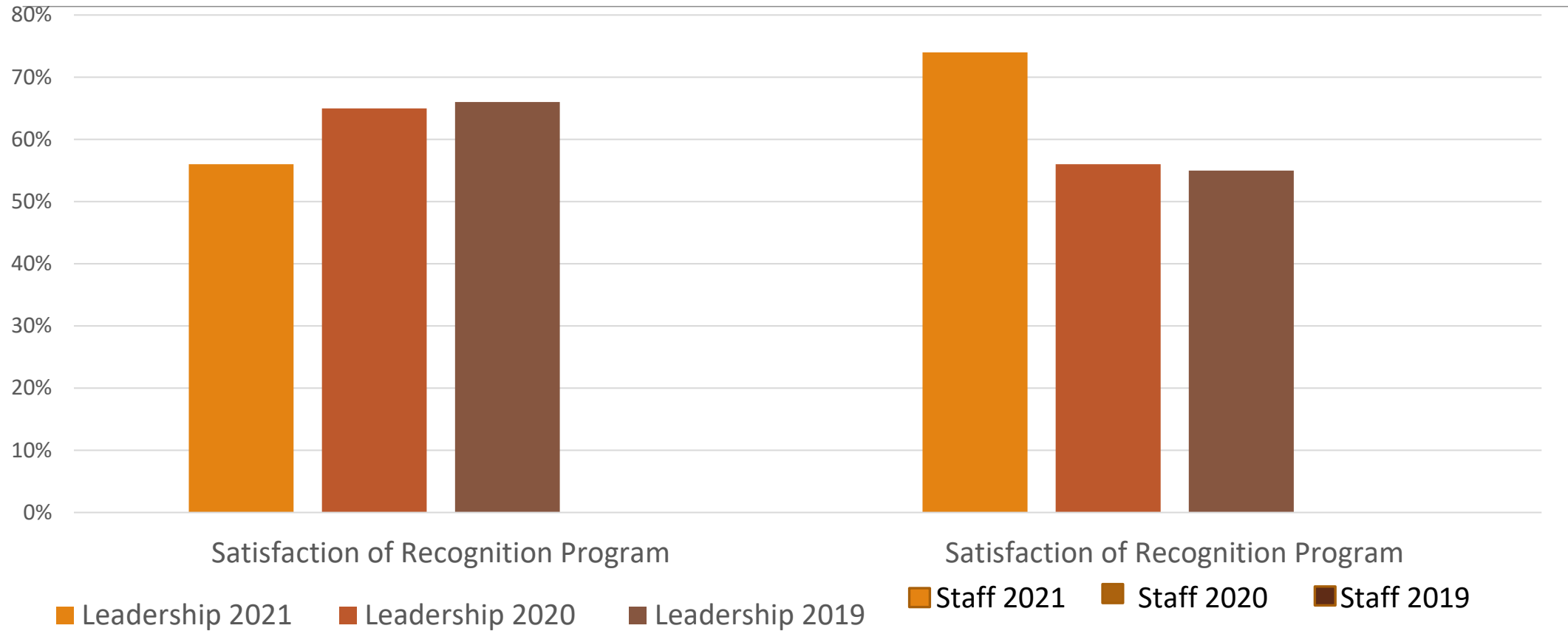
Recognition of TSI Employees - How Valued Do You Feel?

(Extremely; Very; Somewhat)



Satisfaction of TSI Recognition Programs

(Very Satisfied; Satisfied)



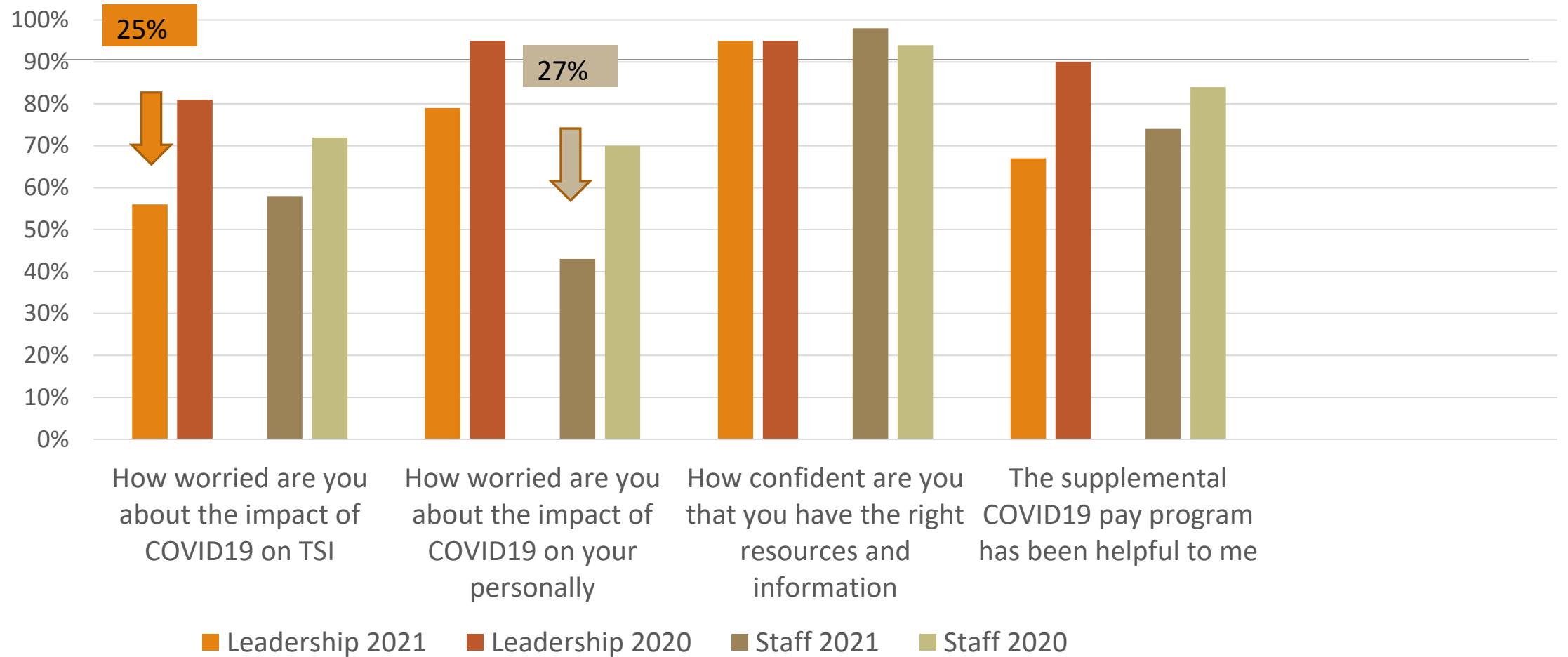
COVID19 Response

2020

COVID19 Response

(A great deal; A lot; A moderate amount)

(Strongly, Moderately, Slightly agree)



COVID19 Administrative Response

(Extremely effective/Very effective)

